

FAQ:

Question 1: About Dosages

Based on the inspection from China Quality Control Authority, our HXJH atomizer can be used for 350 to 400 puffs when it is measurement by machine. However the actual usage scenarios is based on the personal person usage habit. Deep inhalation and shallow inhalation are different individually therefore the consumption of liquid essentials oil can be very different!

Question 2: It shows white smoke and tasteless while smoking

The principle of atomization is to use electronic heating to convert the essential oil into atomization and then be absorbed by the human body. If your inhale it too quick, the heated mist may bring some heat into the throat. At this time, you will feel a stream of hot air entering the throat, which is normal. When the essential oil is almost used up, the smoke produced by heating the atomizer rod does not have the essential oil and its original refreshing smell. Instead, you will find white smoke and this indicating that this cartridge is already being used up. By this time, you should pull it out to double check whether there is still herbal extract liquid. And we will like to confirm once again that the white smoke is harmless to user since there is no harmful components in this cartridge. Just replace a new cartridge at once!